TRUST TOWARDS PEDIATRICIAN: ESSENTIAL ASPECTS FOR TREATMENT COMPLIANCE

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BACKGROUND

Trust is an essential aspect in the doctor-patient relationship. Interestingly, in pediatric field, trust needs to be established with parents as with the patient. However, methods to measure, as well as data concerning trust towards pediatricians are very limited.

METHODS

A cross-sectional study was carried out in 20 cities in Indonesia using anonymous questionnaire from October 2016 to February 2017. Inclusion criteria were father/mother/legal guardian of a child, who visited pediatrician ≥ 3 times.

RESULTS

TRUST-COMPLIANCE			
		n	(%)
Trust the medication prescribed?	Yes	312	(98.7)
	No	4	(1.26)
Seek opinion from family/friend regarding the prescribed medication?	Always	106	(33.5)
	Sometimes	177	(56)
	Never	33	(10.4)
Ensure prescribed medication on the internet or other source?	Always	116	(36.7)
	Sometimes	144	(45.6)
	Never	56	(17.7)
Have you ever not give prescribed medication?	Have	128	(40.5)
	Never	188	(59.5)
Do you give prescribed antibiotics?	Always	143	(45.3)
	Sometimes	155	(49.1)
	Never	18	(5.69)

Thorough explanation, given opportunity to ask, and patience raise trust by 88%, 83% and 70%, respectively.

CONCLUSION

Good communication was found to raise level of trust. Pediatricians should also focus on maintaining credibility and trust with their patients and the parents, as this will increase compliance of treatment from the patient.

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